

# The Lights of Christmas

## GROUP ADMISSION PROCESS

### Prior to arrival:

- Group Leader can either complete this form and bring it or be ready to provide the details upon arrival.
- Please collect payment from your group (no charge for the Group Leader or Bus Driver). Pay with one transaction. We accept Cash, Business Checks, Visa, MasterCard, Discover.

### Upon arrival:

- Let the main entrance parking attendants know your group is a "Festival Bus Group."
- Wait for an event staff Bus Host to come out to assist you.
- The Bus Host will direct you to the bus parking area, take your payment, and assist in unloading.

## ADMISSION WORKSHEET

### Information required:

Group name / Organization \_\_\_\_\_ Group Size \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_

Leader name: \_\_\_\_\_ Leader phone \_\_\_\_\_

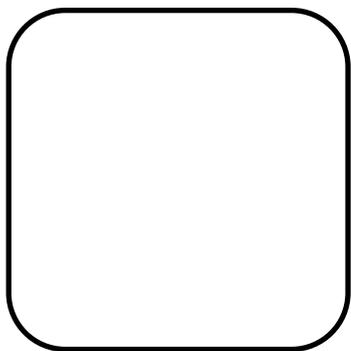
Leader e-mail: \_\_\_\_\_ How did you hear about us \_\_\_\_\_

*No charge for the group leader and bus driver.*

Ticket Type	Group Rate 20-39 people	Group Rate 40+ people	# of People	TOTAL
<b>ADULT</b> age 13-59	<b>\$13</b>	<b>\$11</b>	X	= \$
<b>SENIOR</b> age 60+	<b>\$10</b>	<b>\$8</b>	X	= \$
<b>MILITARY</b> age 13-59	<b>\$10</b>	<b>\$8</b>	X	= \$
<b>YOUTH</b> age 4-12	<b>\$9</b>	<b>\$7</b>	X	= \$
<b>CHILD</b> age 0-3	<b>free</b>	<b>free</b>	X	= \$0
<b>GRAND TOTAL</b>			<b>#</b>	<b>\$</b>

Thank you for coming to **The Lights of Christmas**. Merry Christmas!

# Your Parking Stall #



**Buses will be directed to park in the South East side of the Joyland Concert Hall parking area.**

- Please back in, and park perpendicular to the road.
- Courtesy carts can be available upon request to take guests into the event areas.

## Frequently Asked Questions

### 1. What if my group is under 20 people?

Then the general admission rates will apply. You will be directed to general parking and toward the nearest ticket booth.

### 2. What if I am bringing senior adults or those with mobility challenges?

Let the Bus Host know that you need courtesy carts for your guests. Carts will arrive to take your guests into the event where they can drop off near a main venue.

### 3. Does it take long to check in?

If the paperwork and final payment are all ready, then check-in takes about five minutes.

### 4. Do I need to arrive in a bus?

No, large vans will be fine. Buses and large occupancy vans are parked in a certain location suitable to their size. Due to the restricted nature of our car parking, we place buses and vans just inside the event where they can turn around and back into parking stalls suitable to their length.

### 5. What if someone cannot make it?

You will only be charged for those actually in attendance.

### 6. What is there for the bus driver to do while waiting?

Bus drivers are not charged for admission, so they may join in the holiday experience.

### 7. What if we accidentally arrive early?

The event opens at 5pm and we are not prepared to receive guests prior to that time. If you arrive early, you can keep people on the bus or ask the Bus Host if guests may disembark and wait in the Welcome Center near the main entrance.